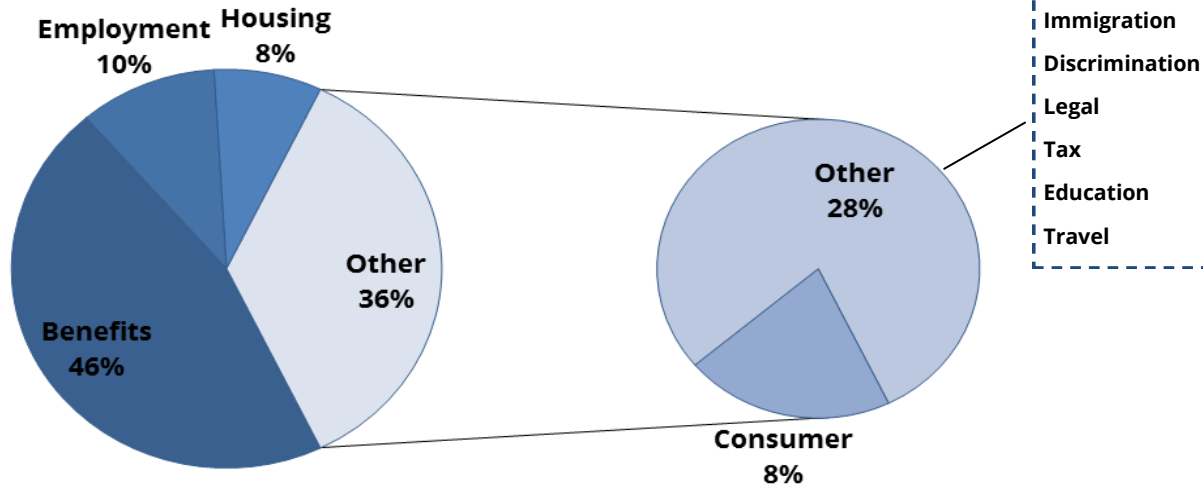


Citizens Advice Wakefield District Newsletter

November 2017

1st April 2017—30th September 2017 over **6300** advice issues were presented and dealt with via our general service.



Universal Credit campaign successes!

Our Universal Credit campaign has two fantastic wins for our clients. The Work and Pensions Secretary announced that the helpline people call to claim Universal Credit will be free, rather than up to 55p per minute, and all claimants will be told about advance payments. We have been calling for both changes since July, and they will have a positive impact for thousands of people.

The changes are a result of people across national and local Citizens Advice working together to push Universal Credit up the Government's priority list through news coverage and engagement with politicians. 146 local Citizens Advice have been in contact with over half of all MPs - and a brilliant example of the impact this has had came on Wednesday 18 October, when MPs debated Universal Credit for 5 hours and mentioned Citizens Advice's evidence 40 times.

We are asking MP 's to take action on unsafe housing

We're calling on the government to help social and private renters living in unsafe conditions, by supporting a bill requiring homes to be fit for habitation. At least 100 MPs need to turn up to the parliamentary session in January or the bill won't proceed.

Trustees Wanted

Citizens Advice Wakefield District helps people resolve their legal, money and other problems by providing information and advice and by influencing policy makers.

We need skilled individuals to join our trustee board and help provide leadership. You must be able to attend meetings at least six times a year, keep yourself briefed on the issues and think strategically. There are several vacancies and we need people immediately.

**For more information please contact:
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