

Citizens Advice Wakefield District

Newsletter

August 2017

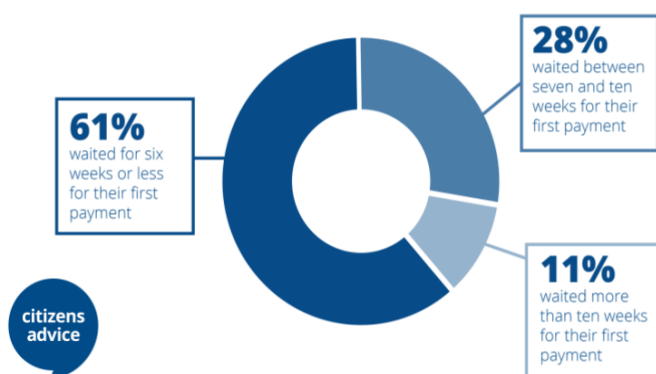
Universal Credit

The biggest change ever made to the benefits system. By 2022, more than 7 million households will be receiving it, over half of whom will be in work

The aim—to simplify the benefit system—is right. But it is currently failing too many people and forcing many into debt

Citizens Advice has already helped 47,000 people and evidence reveals a number of problems, if roll out is not paused and problems not fixed, 7 million households face financial risk

We ask the government to pause roll-out of Universal Credit and fix significant problems



Reduce how long people have to wait for their first payment

Improve the support available to people so they can make ends meet

See our full report at citizensadvice.org.uk/welfare

Supreme Court Judgement on employment tribunal fees

We've published new advice in response to the Supreme Court ruling on the 26th July 2017 that tribunal fees are unlawful

- ◆ Individuals will no longer have to pay fees to start an employment tribunal claim or for a hearing
- ◆ Individuals will also be able to claim back any fees they've paid in the past (*although further announcements on 'how' are yet to be given*)

citizensadvice.org.uk

Quarter 1 2017/18

April/May/June

Over 2,600 residents of Wakefield District accessed our general advice service & a further 460 accessed our debt advice service—we were able to give advice and/or information to every one of them

Most popular searched topics on our national website for July

Report to Trading Standards 47,321 unique visits

Benefits & tax credits for people in work 45,623 unique visits

Getting a visa for your spouse/partner to live in the UK 38,984 unique visits

**citizens
advice**

**Wakefield
District**